Please ask for: Jo Quinnell

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Our ref:

Your ref:

To the Chair and Members
of the SecAnim (J L Thomas) Liaison Group

AGENDA FOR
SECANIM (J L THOMAS) LIAISON GROUP

The **SecAnim (J L Thomas) Liaison Group** will meet on **WEDNESDAY 15 APRIL 2015,** commencing at **2.00 pm,** in the **Bad Homburg Room, Civic Centre, Paris Street, Exeter** to consider the following business. If you have an enquiry regarding any items on this agenda, please contact Jo Quinnell on **Exeter 265197.**

Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.

		Pages
1	Apologies	
2	Notes of meeting held on 10 November 2014	1 - 2
3	Process update	
4	Complaints received since the last meeting	
a)	Complaints report - 22 October to 9 December 2014	3 - 6
b)	Complaints Report - 10 December 2014 to 26 March 2015	7 - 8
5	Any other business	
6	Date of next meeting - Wednesday 14 October 2015 at 2pm	